

PICKUP

»» TRANSIT SERVICE

CapMetro has a local rideshare option called Pickup! With our Pickup by Capital Metro app, you can arrange on-demand transit service from your home to anywhere within its individual service zone.

Pickup not only provides customers with affordable, convenient access to schools, grocery stores, doctors offices and other locations within the zones, it also provides connections into the wider CapMetro transit system.

As part of Project Connect, three new zones have been launched since 2021:

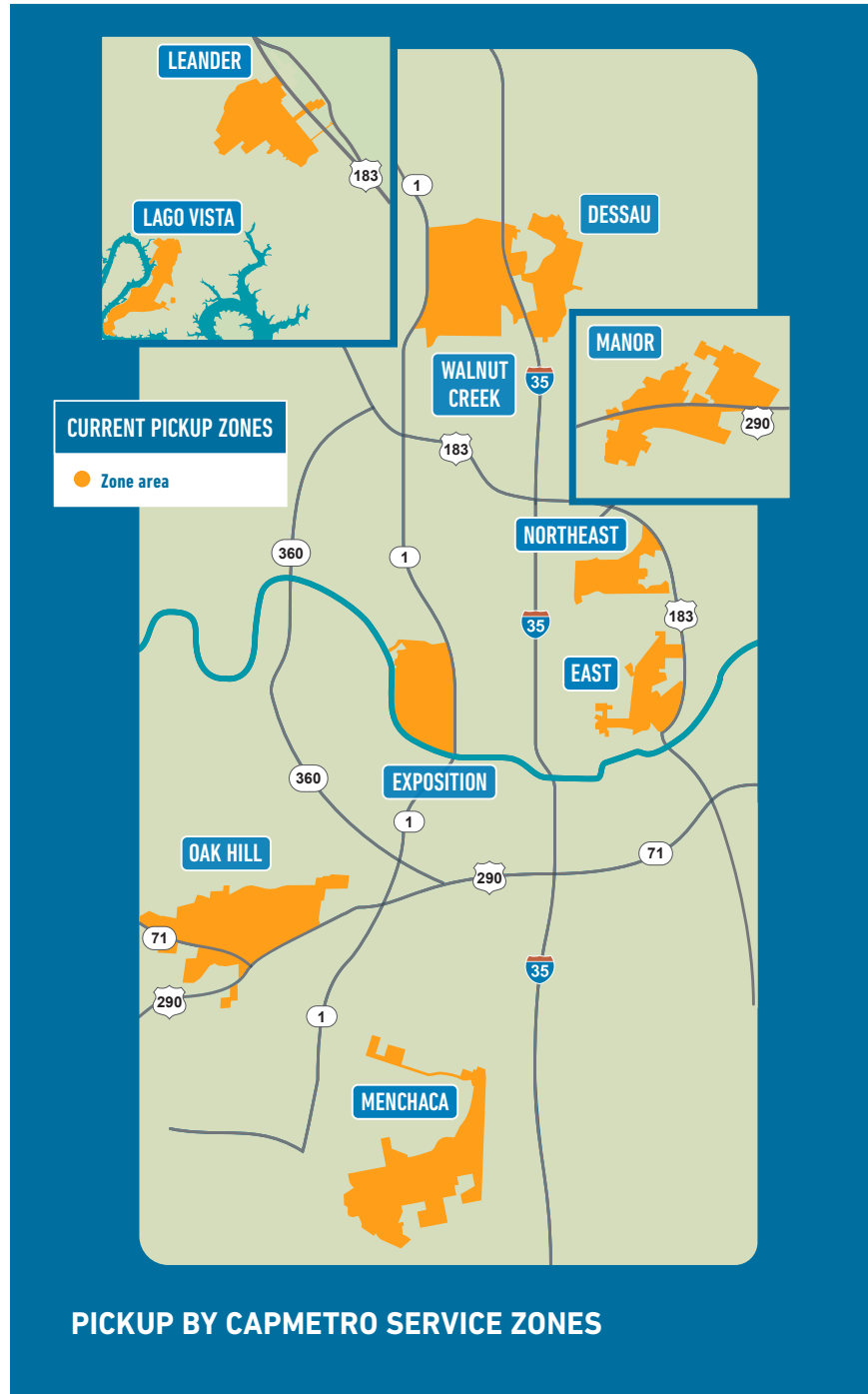
- Dessau
- South Menchaca
- North Oak Hill

Seven Pickup zones were already in service in the wider Austin area, and each zone is designed to fit the needs of the specific neighborhood it serves.

Riders may book a trip anywhere within a single service zone for the same cost as a trip on CapMetro Bus and Rapid, \$1.25. Kids ride free, as they do on all CapMetro services. Once a customer books a ride, the average pickup time is within 15 minutes.

Pickup vehicles are completely accessible and can accommodate customers in a wheelchair.

Customers can request a ride directly from their phone, either through the Pickup app or by calling the Pickup Service Center at 512-369-6200.



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